

REGISTRATION FORM FOR WEB HOSTING

**A. CUSTOMER'S INFORMATION**

**1. Organization/Individual/Details\*:**

Name .....

2. Mobile No\*: ..... Alternative Mobile/Phone No\*: .....

3. Email for e- bill\*: .....

*(As a support towards eco-friendly move we are discouraging paper bill for our services. An e-bill will be sent to your registered email id.)*

4. Document Type:  CID  Trade License  Official Letter  other(specify).....

5. Document Number: .....

6. Present Residential / Business/ Shop Address\*: .....

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**7. Domain Registered :**

i. ....

ii. ....

iii. .... (Eg: tashicell.com)

**8. Web hosting package:**

Storage	Price per Annum ( In Nu.)	Remarks	Please select One
3GB	5030	5 email accounts (3GB per mailbox)	
5GB	9050	10 email accounts (3GB per mailbox)	
10GB	19100	20 email accounts (3GB per mailbox)	

\*\*The price is exclusive of annual domain name charge

**A. DECLARATION**

I hereby declare that all the information provided are true and correct. I shall take full responsibility for any activities undertaken through this service. I shall ensure that service will not be misused for any unlawful or criminal purpose. I declare that I have read and understood the terms and conditions of service printed overleaf.

Signature of Applicant on Legal Stamp

Date.....



**Document check List**

Please kindly check and submit all the documents listed below.

Duly filled form

Copy of Citizenship Identity Card / License/ official letter

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**Terms and Conditions**

**1. Services**

- 1.1 TICL shall render memory and computing capacity available, on a server operated by TICL, for the storage of websites and for the operation of applications that can be utilized via the internet.
- 1.2 TICL shall create, grant and maintain the connection between the server and the internet so that the data stored on the server can be transmitted to the calling computer without disruption and whenever required by external computers in the internet (clients) by means of the common internet protocols.
- 1.3 TICL shall endeavor to render the data, stored by the contract partner in accordance with the Terms and Conditions of the agreement, available to the global public via the internet 24 hours a day, seven days a week. TICL does not accept liability for successful access to the respective website, insofar as networks are used that are not exclusively operated by TICL or its direct contractors including their interfaces to third-party networks.
- 1.4 TICL shall schedule maintenance for the optimization and improvement of performance of the systems providing the services, which are, on principle, outside the usual business hours. During these maintenance times TICL may shut down its technical facilities as necessary and to a scope that is restricted to a minimum. The customer shall be informed of the execution of maintenance outside the above-mentioned maintenance times by e-mail in a timely manner.
- 1.5 Establishment of access statistics: TICL shall draw up access statistics on the web server for the customer. For this purpose, the server log files are evaluated on a daily basis. Customers can call current and historic statistics for whatever period required via a protected website. The historical statistics are stored for a period of at least two years.
- 1.6 Spam protection: TICL shall monitor the incoming e-mails of the customer and shall mark e-mails that most likely contain undesired advertising (so-called spam e-mails). TICL shall attempt to mark the e-mails as reliably as possible (marking of as many spam e-mails as possible, if possible, no marking of desired e-mails).

**2. Responsibility of Customer**

- 2.1 The customer is responsible for maintaining its data on the server. The customer is given a password and the internet address to alter and update the data.
- 2.2 The customer is obliged not to disclose the login information to unauthorized third parties. Customers shall inform TICL immediately if they obtain knowledge that unauthorized third parties are aware of the password.
- 2.3 Customers shall provide assurance that they do not enter any contents, which infringe legal regulations, third party personal rights and trademark rights or morality. Customers must in particular heed the data protection provisions to the benefit of the users.
- 2.4 In the event of an infringement of the above condition, customers are obliged to refrain from all further infringements, to compensate TICL for the resultant or resulting.
- 2.5 This does not affect TICL's right to take further measures, in particular to bar the contents and to issue an extraordinary notice of termination.
- 2.6 The following content and activities shall not be displayed or promoted by client nor associated in any way with Client's account.
  - a. Transmission, storage, or presentation of any information, data or material in violation of national laws.
  - b. Copyrighted material used without permission.
  - c. Material or activities to be threatening, obscene, disparaging, or hate-related.
  - d. Pornography, nudity, erotica, and sex-related merchandising, including link to adult content elsewhere.
  - e. Online games involving directly or indirectly money (casinos, poker, and so on).

- f. Any scam or intentionally deceptive content and similar.
  - g. Any content that promotes any illegal or prohibited activity.
  - h. Any content that may be damaging to Provider's servers.
  - i. Illegally distributed media (such as MP3, sounds, video, text, Pirated software, or any other media).
  - j. Mass download sites
  - k. Harassing, annoying, or otherwise interfering with any person's, groups, or organization's use or enjoyment of the Internet experience.
  - l. Content and activities not complying with Bhutan InfoComm and Media Authority ( BICMA ) ACT.
  - m. Any links, reference, or encouragement to any of the above.
- 2.7 Acceptable use of the service as per the directives, rules and regulations of BICMA

### 3. Responsibility of TICL

- 3.1 TICL is entitled to disrupt the connection between the stored data and the internet on a temporary basis (barring of the system) if sufficient indications in respect of illegal contents of the stored data exist, as the result of investigations by state authorities. The customer shall be informed of the bar and will be given the reason. The customer shall also be requested to remove the supposed illegal contents or to present their legality and prove it, if necessary.
- 3.2 If the customer operates programs on the rented storage space, which could negatively impact or, due to known security flaws, threaten the operating characteristics of the systems of TICL or its agents, TICL is entitled to immediately bar. The customer shall be informed immediately of the bar and should be given reasons.
- 3.3 If disruptions of system availability occur, the customer shall inform TICL of this immediately. TICL shall attempt to remove the disruption of availability immediately.
- 3.4 In the event of long-term, substantial defects of storage, TICL is entitled to remove the defects within certain period.
- 3.5 TICL maintain, control and owns any and all IP numbers and addresses that may be assigned to client and reserves the right to change or remove any and all IP numbers and addresses. Client shall keep the rights of ownership and use of his own domain name(s) even if Client changes Providers.

### 4. Liability

- 4.1 TICL is not responsible for the content of the customer saved data or the saved contents. TICL also does not accept liability for damage suffered by the customer due to alterations of the saved data by the customer or other internet users.
- 4.2 In addition, TICL is not liable for any damages caused by the circumvention of password protection and similar protection facilities through "hacking" on the server used by the customer. TICL and the customer are both informed of the fact that a binding assurance regarding the security of these protection facilities is not possible due to the manifold opportunities of unauthorized third parties to influence the system in and via the internet.

### 5. Charges and consideration

- 5.1 The web hosting fees are payable by the customer in advance, at the beginning of service and at the start of next cycle annually.
- 5.2 In the event that the agreed volumes are exceeded, the customer shall pay an additional fee. TICL shall inform the customer that the volumes have been exceeded.



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- 5.3 TICL is further entitled to temporarily disrupt the connection between the stored data and the internet if the customer, defaults in paying the agreed fee or a significant part thereof. After payment of the arrears, TICL shall immediately remove the bar.
  - 5.4 The customer is obliged to pay the agreed fee, even for the period where the bar applies.
  - 5.5 If the Client upgrades its package during the term of the Agreement then the price difference, calculated pro-rate for the remainder of the then current charge, will be payable immediately by the Customer.
  - 5.6 If the Client opts to downgrade its package during the term of the Agreement then no refund or credit shall be given. Renewal of the Services will then be at the price of the downgraded package.

## 6. Duration and Termination

- 7.1 The agreement is concluded for an indefinite period. Customer may not terminate the service before end of the initial term .
- 7.2 The agreement can be terminated by both parties though notice of termination which must be received by the respective recipient at least one month prior to the day that it should become effective. This does not affect the right of the contract partners to issue a termination for cause.

## 7. Invoices and Payment

The Client agrees to pay the invoices within given period of time from the invoice date. It will be Client's responsibility to inquire about Client's outstanding dues and in case of non-receipt of Invoices. TICL reserves the right to withhold/suspend/terminate the Service partially or fully in case of non-payment of invoice by the due date and charge penalty of 2% on any outstanding dues. The Service Provider shall send the bills/invoice to customer's mobile number or email address, through an appropriate mode as may be decided by the Service Provider.