

PERSONAL

Information

Name: _____

Telephone: _____

Mobile: _____

Address: _____

Email: _____





ashi InfoComm Limited (TICL), commonly known by its brand name TashiCell, is one of the main business entities under Tashi Group in Bhutan. TashiCell is the only private telecommunication company and second mobile service provider in Bhutan, with operations and network coverage across the country. The company was incorporated on 23rd January 2007 under the Companies Act of Bhutan 2016, with its headquarter in Thimphu. TashiCell commercially launched its services on 6th April 2008 under the brand name "TashiCell". In less than 15 years since its inception, TashiCell has managed to become one of the leading private companies in the country with 400 plus employees as of November 2021 serving over 350,000 customers.

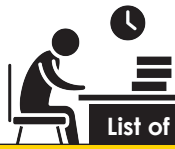
In 2015, TashiCell became the first operator to provide nationwide 3G coverage. By December 2018, 4G coverage in all 20 Dzongkhag headquarters was also achieved. With the objective to improve Internet connectivity experience of the users and ultimately support the digital transformation of Bhutan, TashiCell launched its 5G Services in Thimphu, Paro and Phuentsholing Thromdes on 15th Decemeber 2021 and became the first operator in Bhutan to launch 5G Services commercially. By June 2022, 5G coverage in 18 Dzongkhag Headquarters and Thomdes was achieved.

Besides covering urban areas, the company has been making huge investment to take mobile services to rural communities. TashiCell provides and delivers its products and services through our extensive network of customer care centers, comprising of 11 regional offices, 36 extension offices, 24x7 Help desk (7700), retail outlets and distributors that are spread across the country.

The company's main product offerings are 2G, 3G, 4G and 5G mobile services and Internet Leased Line Services. The company also provides various value-added services like CRBT, Toll-Free, Bulk SMS and Short Code services. TashiCell is the main distributor of Samsung mobile phones in Bhutan.

In an effort towards fulfilling His Majesty's vision of Digital Bhutan and accelerate RMA's financial inclusion agenda for Bhutan, TashiCell launched a mobile wallet service called eTeeru on 6th April 2020. As a digital payment platform, eTeeru allows registered users to cash-in and cash-out from and to their bank accounts or via authorized agents. The wallet can be used to pay merchants and utility bills and top up air-time balance. In addition to these services, the company will be introducing many more exciting features and services soon.

TashiCell's commitment to providing reliable, efficient and best customer experience has helped to maintain a constant growth and competitive position in the market. The single most important goal of the company is to serve our customers with utmost care and dedication to enable them to keep in touch with their work, business and loved one at all times.



List of Offices with Address | Contacts | Location

| DZONGKHAG | ADDRESS | EXTENSION NUMBER (77889977) | LOCATION |
|--------------------------------|-----------------------------|--------------------------------|---|
| BUMTHANG REGION | Regional Manager | 8858 | Chamkhar Town |
| | Customer Care | 8845 | |
| | Zhemgang Extension | 8933 | Langthel, Trongsa |
| | Trongsa Extension | 8902 | Trongsa |
| PHUNTSOLING REGION | Regional Manager | 8855 | Tashi Commercial Shopping Complex Building Near Zangdro Pelri, Phuntsholing |
| | Customer Care | 8856 | |
| | Tshimasham Extension | 8942 | Chhukha |
| | Gedu Extension | 8957 | Near Gedu College |
| | Kalikhola(Technical Office) | 8968 | Kalikhola |
| | Samtse Extension | 8861 | Above Dodrul Chorten Sangay's Building, Ground floor |
| | Gomtu Extension | 8930 | Gomtu |
| | Sibsoo Extension | 8901 | Sipsu |
| Dorokha Extension | 8976 | Dorokha | |
| GELEPHU REGION | Regional Manager | 8814 | Kuenday Central Building Jangchub Lam, Near Hotel Dechen Gelephu Town |
| | Customer Care | 8890 | |
| | Tsirang Extension | 8873 | Sarpang |
| | Dagapela Extension | 8880 | Zhemgang |
| MONGAR REGION | Regional Manager | 8893 | Main Town |
| | Customer Care | 8939 | |
| | Gyalpozhing Extension | 8972 | Gyalpozhing |
| | Lhuentse Extension | 8971 | Lhuentse |
| PARO REGION | Regional Manager | 8864 | New Phase Town |
| | Customer Care | 8865 | |
| | Paro Airport | 8975 | |
| | Haa Extension | 8938 | Haa |
| SAMDRUP JONGKHAR REGION | Regional Manager | 8876 | Main Town |
| | Customer Care | 8875 | |
| | Bhangtar Extension | 8907 | Phuntshothang |
| | Daifam(Technical Office) | 8960 | Daifam |
| | Pemagatshel Extension | 8906 | Pemagatshel |
| | Nganglam Extension | 8881 | Nganglam |
| THIMPHU REGION | Regional Manager | 8846 | Tashi Complex, Ground Floor, Next to T Bank Ltd.Hotel Taj Tashi Compound |
| | Customer Care | 8899 | |
| TRASHIGANG REGION | Regional Manager | 8889 | Trashigang Town |
| | Customer Care | 8886 | |
| | Wamrong Extension | 8905 | Wamrong |
| | Trashiyangtse Extension | 8904 | Trashiyangtse |
| | Doksum Extension | 8961 | Doksum |
| WANGDUE REGION | Regional Manager | 8870 | Bajo, Wangdue |
| | Customer Care | 8936 | |
| | Gangtsey(Technical Office) | 8984 | Gangtsey |
| | Punakha Extension | 8871 | Khuruthang Town |

January

འབྲུག་རྒྱལ་བརྒྱུན་འགྲིམ་པ་ - བརྒྱུན་འགྲིམ་པ་

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|------------------|-----------------|------------------|----------------|--|-------------------|--------------|
| | ༡༠ | ༡༡ | ༡༢ | ༡༣ | ༡༤ | ༡༥ |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| ༧ | ༨ | ༩ | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | 2 nd - Winter Solstice (Nyilo) 12 th - Traditional Day of Offering (Chunipka Losar) | | |

February

འབྲུག་རྒྱལ་བརྒྱུན་འགྲིམ་པ་ - དང་པོ།

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|---|-----------------|------------------|----------------|---------------|-------------------|--------------|
| 10 th - 11 th - Losar (New Year) 21 th - 23 rd - Birth Anniversary of His Majesty the King | | | | | | |
| | | | | ༡ | ༢ | ༣ |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | | |

May

འབྲུག་རྒྱལ་གསུམ་པ་ - བཞི་པོ།

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|--|-----------------|------------------|----------------|---------------|-------------------|--------------|
| 2 nd - Birth Anniversary of Third Druk Gyalpo 23 rd - Lord Buddha's Parinirvana | | | | | | |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

June

འབྲུག་རྒྱལ་བཞི་པོ་ - ལྷ་པོ།

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|---|-----------------|------------------|----------------|---------------|-------------------|--------------|
| 14 th - Birth Anniversary of Guru Rimpoche | | | | | | |
| 30 | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |

September

འབྲུག་རྒྱལ་བདུན་པོ་ - བརྒྱུན་པོ།

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|------------------|-----------------|--|----------------|---------------|-------------------|--------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 8 th - Thimphu Drubchoe (Thimphu Only) 13 th - 15 th - Thimphu Tsechu (Thimphu Only) 23 rd - Blessed Rainy Day | | | | |

October

འབྲུག་རྒྱལ་བརྒྱུན་པོ་ - དགུ་པོ།

| ཚེས་ལུགས། Sun | མིག་དམའ། Mon | གུག་ལུགས། Tue | ཕུས་ཐུ། Wed | ཡལ་ལའ། Thu | སྤྱི་ལུགས། Fri | ཉི་མ། Sat |
|------------------|-----------------|------------------|----------------|---------------|----------------------------|--------------|
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | 12 th - Doshain | |

March

འབྲུག་རྒྱལ་ཁབ་ - གཞིས་ཁང་

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|-----------------|-----------------|---------------|----------------|---------------|----------------|--------------|
| ༢༡ 31 | | | | | ༢༡ 1 | ༢༢ 2 |
| ༢༣ 3 | ༢༤ 4 | ༢༥ 5 | ༢༦ 6 | ༢༧ 7 | ༢༨ 8 | ༢༩ 9 |
| ༣༠ 10 | ༣༡ 11 | ༡ 12 | ༢ 13 | ༣ 14 | ༤ 15 | ༥ 16 |
| ༤ 17 | ༥ 18 | ༦ 19 | ༧ 20 | ༨ 21 | ༩ 22 | ༡༠ 23 |
| ༡༢ 24 | ༡༣ 25 | ༡༤ 26 | ༡༥ 27 | ༡༦ 28 | ༡༧ 29 | ༡༨ 30 |

April

འབྲུག་རྒྱལ་ཁབ་ - གཞིས་ཁང་

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|-----------------|-----------------|---------------|---|---------------|----------------|--------------|
| | ༢༢ 1 | ༢༣ 2 | ༢༤ 3 | ༢༥ 4 | ༢༦ 5 | ༢༧ 6 |
| ༢༩ 7 | ༣༠ 8 | ༡ 9 | ༢ 10 | ༣ 11 | ༤ 12 | ༥ 13 |
| ༦ 14 | ༧ 15 | ༨ 16 | ༩ 17 | ༡༠ 18 | ༡༡ 19 | ༡༢ 20 |
| ༡༣ 21 | ༡༤ 22 | ༡༥ 23 | ༡༦ 24 | ༡༧ 25 | ༡༨ 26 | ༡༩ 27 |
| ༢༡ 28 | ༢༢ 29 | ༢༣ 30 | 18 th - Death Anniversary of Zhabdrung | | | |

July

འབྲུག་རྒྱལ་ཁབ་ - ལྷག་ལ།

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|-----------------|-----------------|---------------|----------------|--|----------------|--------------|
| | ༢༥ 1 | ༢༦ 2 | ༢༧ 3 | ༢༨ 4 | ༢༩ 5 | ༣༠ 6 |
| ༡ 7 | ༢ 8 | ༣ 9 | ༤ 10 | ༥ 11 | ༦ 12 | ༧ 13 |
| ༨ 14 | ༩ 15 | ༡༠ 16 | ༡༡ 17 | ༡༢ 18 | ༡༣ 19 | ༡༤ 20 |
| ༡༦ 21 | ༡༧ 22 | ༡༨ 23 | ༡༩ 24 | ༢༠ 25 | ༢༡ 26 | ༢༢ 27 |
| ༢༤ 28 | ༢༥ 29 | ༢༦ 30 | ༢༧ 31 | 10 th - First Sermon of Lord Buddha | | |

August

འབྲུག་རྒྱལ་ཁབ་ - ལྷག་ལ།

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|-----------------|-----------------|---------------|----------------|---------------|----------------|--------------|
| | | | | ༣༡ 1 | ༣༢ 2 | ༣༣ 3 |
| ༣༠ 4 | ༣༡ 5 | ༡ 6 | ༢ 7 | ༣ 8 | ༤ 9 | ༥ 10 |
| ༧ 11 | ༨ 12 | ༩ 13 | ༡༠ 14 | ༡༡ 15 | ༡༢ 16 | ༡༣ 17 |
| ༡༥ 18 | ༡༦ 19 | ༡༧ 20 | ༡༨ 21 | ༡༩ 22 | ༢༠ 23 | ༢༡ 24 |
| ༢༣ 25 | ༢༤ 26 | ༢༥ 27 | ༢༦ 28 | ༢༧ 29 | ༢༨ 30 | ༢༩ 31 |

November

འབྲུག་རྒྱལ་ཁབ་ - ལྷག་ལ།

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|--|-----------------|---------------|----------------|---------------|----------------|--------------|
| 1 st - Coronation Day of His Majesty the King 11 th - 8th Anniversary of 4th Druk Gyalpo / Constitution Day 22 nd - Descending Day of Lord Buddha | | | | | ༣༠ 1 | ༣༡ 2 |
| ༡ 3 | ༢ 4 | ༣ 5 | ༤ 6 | ༥ 7 | ༦ 8 | ༧ 9 |
| ༩ 10 | ༡༠ 11 | ༡༡ 12 | ༡༢ 13 | ༡༣ 14 | ༡༤ 15 | ༡༥ 16 |
| ༡༧ 17 | ༡༨ 18 | ༡༩ 19 | ༢༠ 20 | ༢༡ 21 | ༢༢ 22 | ༢༣ 23 |
| ༢༥ 24 | ༢༦ 25 | ༢༧ 26 | ༢༨ 27 | ༢༩ 28 | ༣༠ 29 | ༣༡ 30 |

December

འབྲུག་རྒྱལ་ཁབ་ - ལྷག་ལ།

| ཚེས་ཚུལ། Sun | མིག་དམར། Mon | ལྷག་ལ། Tue | ཕ་ས་ཐུ། Wed | ཡས་ལས། Thu | སྤེལ་ལ། Fri | ཉི་མ། Sat |
|-----------------|-----------------|---------------|---|---------------|----------------|--------------|
| ༣༠ 1 | ༣༡ 2 | ༡ 3 | ༢ 4 | ༣ 5 | ༤ 6 | ༥ 7 |
| ༧ 8 | ༨ 9 | ༩ 10 | ༡༠ 11 | ༡༡ 12 | ༡༢ 13 | ༡༣ 14 |
| ༡༥ 15 | ༡༦ 16 | ༡༧ 17 | ༡༨ 18 | ༡༩ 19 | ༢༠ 20 | ༢༡ 21 |
| ༢༣ 22 | ༢༤ 23 | ༢༥ 24 | ༢༦ 25 | ༢༧ 26 | ༢༨ 27 | ༢༩ 28 |
| ༣༡ 29 | ༣༢ 30 | ༡ 31 | 17 th - National Day of Bhutan 22 nd - Descending Day of Lord Buddha | | | |

