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Tashi InfoComm Private Limited

5G UNLIMITED / BROADBAND TERMINATION FORM

Client Information

A. Organization/Individual /Billing Details

Name.....

Mobile No..... CID:

Email ID.....

Address (Location where service is provided) :.....

B. Service Detail

Current Internet Package Type: 5G Broadband
 5G Unlimited

Mobile Number in which Service is provisioned: _____

Termination Note

I/We would like to terminate our current service with effect from DD / MM / YYYY. Therefore, kindly do the needful from your side.

Reason(s) for termination:

- Not getting timely support from TashiCell (7701)
- Frequent system faults (DNS, mail, some websites not working or opening)
- Too expensive (rate is high)
- Connection is through radio (I need fiber connectivity)
- No network coverage in new location
- No longer, need the service/product
- Billing issues
- Better value/deal from another ISP
- Slow Internet speed / not getting subscribed bandwidth
- Others (Please specify)

NOTE to Client:

- If there are any outstanding bills pertaining to the current service, penalty will be accumulated until client pays off all the outstanding bills. Therefore, we humbly request our client to pay all the outstanding bills pertaining to the current service before termination to prevent accumulation of penalty.
- Any equipment installed by TICL at the client premises for provisioning of the service are owned by TICL. Client has to handover the devices while terminating the current service. In case the equipment are damaged due to negligence by client or otherwise client has to pay device cost depending on the type of device (indoor or outdoor) used. Nu. 19,380 if it is Outdoor 5G CPE. Nu. 12,540 if it is Indoor 5G CPE.

Signature

(Name:.....)

(Designation:.....)

(Date: ___/___/___)

Initial _____