



བགྲིས་བད་དོན་བརྒྱུད་འབྲེལ་སྒྲེང་སྡེ་ཚང་འཛིན།།

Tashi InfoComm Private Limited

Quick Check List Form (Apple Product)

SN	Check Point	sDetails	Requirement	Result
1	Warranty Period and POP	Check if the product is within Apple global warranty and verify the phone	1.Check for invoice and IMEI and verify the phone.	OK <input type="checkbox"/> NG <input type="checkbox"/>
2.	Apple ID & Password	1.if fault is genuine collect apple id and password which is require by Apple Service Center to check its faulty.	1.Need to provide apple id and password (Note: customer apple id shall remain confidential and will be exclusively used by Apple Service Center person). Ensure that the Face ID is removed.	OK <input type="checkbox"/> NG <input type="checkbox"/>
3.	Report fault reproduction	1.Reproduce the fault as customer experience	1.Check if same fault is there or not	OK <input type="checkbox"/> NG <input type="checkbox"/>
4.	Mismatch/inappropriate assembly	1.Check fitment of all parts or color mismatch	1. All parts fitment should be perfect there should not be mismatch of matching parts.	OK <input type="checkbox"/> NG <input type="checkbox"/>
5.	Moving parts	1.Check movable parts of handsets such as SIM tray, etc...	1.All parts operation should be OK	OK <input type="checkbox"/> NG <input type="checkbox"/>
6.	Water logged condition	Check Physically water-logged signs in IFC/PBA/OCT,		OK <input type="checkbox"/> NG <input type="checkbox"/>
7.	Damage / Broken	Check any crack/damage on body parts	1.There should not be any crack/damages on aesthetics parts	OK <input type="checkbox"/> NG <input type="checkbox"/>
8.	Accessories checking	1.Check working & originality of accessories with handset	Check as per guidelines given	OK <input type="checkbox"/> NG <input type="checkbox"/>
9.	Charging	If the phone is totally dead, Charge the Battery for minimum 10 mins.	If charging, charge full and perform the test	OK <input type="checkbox"/> NG <input type="checkbox"/>

Customer Information Slip

Customer Name: Date:.....
 Address:
 Contact Number:Pattern lock/Pin lock:.....
 Model No: IMEI No:
 Accessories list:
 Issue Description:
 Apple ID (username):..... Apple ID password:.....

(Note: The apple id and password will be exclusively used for repair and shall remain confidential)

Disclaimer:

Please be advised that if a phone is found to be defective due to customer negligence and is out of warranty, as assessed by ARP, the customer will be responsible for bearing the transportation charges.

For Customer

Quick Test and Functional test done by:

Verified By;

(Name, Signature and contact no)

(Name, Signature and contact no)

(Regional Manager, Signature)