

REGISTRATION FORM FOR MAIL HOSTING

**A. CUSTOMER'S INFORMATION**

**1. Organization/Individual/Details\*:**

Name .....

2. Mobile No\*: ..... Alternative Mobile/Phone No\*: .....

3. Email for e- bill\*: .....

*(As a support towards eco-friendly move we are discouraging paper bill for our services. An e-bill will be sent to your registered email id.)*

4. Document Type:  CID  Trade License  Official Letter  other(specify).....

5. Document Number: .....

6. Present Residential / Business/ Shop Address\*: .....

.....

7. Domain Registered : ..... (Eg: tashicell.com)

8. Preferred webmail domain name: ..... (Eg: mail.tashicell.com)

**9. Number of Mail Boxes:**

Description	Price per Annum ( In Nu.)	Storage	Please select one
Up to 30 mail boxes	5000	3GB per mailbox	
Up to 100 mail boxes	10,000.00	3GB per mailbox	

\*\*The price is exclusive of annual domain name charge

**A. DECLARATION**

I hereby declare that all the information provided are true and correct. I shall take full responsibility for any activities undertaken through any of the mail boxes. I shall ensure that service will not be misused for any unlawful or criminal purpose. I declare that I have read and understood the terms and conditions of service printed overleaf.



Signature of Applicant on Legal Stamp

Date.....

**Document check List**

Please kindly check and submit all the documents listed below.

Duly filled form

Copy of Citizenship Identity Card / License/ official letter

---

**Terms and Conditions**

1. To the fullest extent permissible by law, the Services are provided by TICL on an 'as is' and 'as available' basis and no warranty or representation (express or implied) of any kind is given in connection with the Services including as to satisfactory quality or fitness for a particular purpose. In particular, TICL gives no warranty or representation that:
  - i. the Services will be provided on an uninterrupted, timely, secure or error-free basis;
  - ii. any results obtained from use of the Services will be accurate, complete or current;
  - iii. that the Services will be compatible with any files or software used by the Customer.
2. Acceptable use of the service as per the directives, rules and regulations of BICMA
3. If the Customer upgrades or downgrades its package accordingly, TICL will not be liable for any loss of data or other consequences as a result of such actions. TICL further reserves the right to suspend the Services in the event that the Client:
  - i. exceeds its mail quota;
  - ii. fails to make any payment due to TICL;
  - iii. cancels its agreement for the Email Hosting services and/or
  - iv. When requested to do so by a competent legal, regulatory or governmental authority.
4. While TICL shall make commercially reasonable efforts to maintain the uninterrupted provision of the Services there are various factors outside of TICL's control that may make the Services unavailable from time to time. Accordingly, TICL cannot guarantee that the Services will be uninterrupted or error free.
5. TICL's total liability in relation to the Services, and under this agreement and these Email Hosting Terms, whether in respect of any breach of this agreement, negligence, any act or omission of TICL whether intentional or otherwise, shall be limited to the total fees paid by the Client to TICL in the twelve months preceding the event giving rise to the liability.
6. Under no circumstances shall TICL be liable for any loss of profits, loss of business or any indirect, special, exemplary, punitive, incidental or consequential loss or damages.
7. TICL accepts no responsibility for any delay, lack of connection, slow connection, loss of data, loss of usability or any similar or related issues due to, but not limited to, any of the following:
  - i. the active or passive negligence of TICL, the Client or any third party;
  - ii. downtime due to scheduled or emergency maintenance;
  - iii. an upgrade, downgrade or other alteration to the Services;
  - iv. hard failure (including issues caused by other users on the hardware);
  - v. incompatibility; or
  - vi. the Customer's error.

**8. Responsibility of Client**

Clients are required to log into their webmail accounts on a regular basis, no less than monthly, for webmail specific content to remain active. If, after six months, no login has been made then the webmail service and any webmail content may be removed. The Customer accepts that TICL will have access to any material stored in the Customer's mailbox and may, from time to time, require access to such material.

#### 9. Responsibility of TICL

TICL shall notify the Client by email if the Client is approaching the quota and request that the Client make changes to its account to remain within the quota. Once the client meets or exceeds its quota then incoming emails will be returned to sender as undeliverable. In the event that the Client exceeds the quota then TICL shall request that the Client to upgrade to an email hosting product with a higher quota or to delete the content in excess of the quota. TICL may limit or deny access to the Services and TICL's systems in the event that, in TICL's sole judgment, such action is required to prevent damage to the network (including software and stored data) or to ensure the integrity or security of the network.

#### 10. Charges and consideration

The Services are subject to a minimum term of 12 months from commencement with required in advance at the beginning of service and at the start of next cycle annually.

In the event that the agreed volumes are exceeded, the customer shall pay an additional fee. TICL shall inform the customer that the volumes have been exceeded.

TICL is further entitled to temporarily disrupt the connection between the stored data and the internet if the customer, defaults in paying the agreed fee or a significant part thereof. After payment of the arrears, TICL shall immediately remove the bar.

The customer is obliged to pay the agreed fee, even for the period where the bar applies.

Any renewal of the Services shall be subject to the prevailing fee at the time of renewal.

If the Client upgrades its package during the term of the Agreement then the price difference, calculated pro-rate for the remainder of the then current charge, will be payable immediately by the Customer.

If the Client opts to downgrade its package during the term of the Agreement then no refund or credit shall be given. Renewal of the Services will then be at the price of the downgraded package.

#### 11. Duration and Termination

The agreement is concluded for an indefinite period. Customer may not terminate the service before end of the initial term. The agreement can be terminated by both parties though notice of termination which must be received by the respective recipient at least two months prior to the day that it should become effective. This does not affect the right of the contract partners to issue a termination for cause.

#### 12. Invoices and Payment

The Client agrees to pay the invoices within given period of time from the invoice date. It will be Client's responsibility to inquire about Client's outstanding dues and in case of non-receipt of Invoices. TICL reserves the right to withhold/suspend/terminate the Service partially or fully in case of non-payment of invoice by the due date and charge penalty of 2% on any outstanding dues. The Service Provider shall send the bills/invoice to customer's mobile number or email address, through an appropriate mode as may be decided by the Service Provider.