

Warranty check list form

SN	Check Point	Details	Requirement	Result
1	Warranty Period and POP	Check if the product is within warranty period and POP note for warranty services	1.To be eligible for warranty services, product must be within the warranty period & POP form must be produced	OK NG <input type="checkbox"/> <input type="checkbox"/>
2.	All Screws availability	1.Check screw condition	1.All screws should be available & it should not loose	OK NG <input type="checkbox"/> <input type="checkbox"/>
3.	Report fault reproduction	1.Reproduce the fault as customer experience	1.Check if same fault is there or not	OK NG <input type="checkbox"/> <input type="checkbox"/>
4.	Mismatch/inappropriate assembly	1.Check fitment of all parts or color mismatch	1. All parts fitment should be perfect there should not be mismatch of matching parts.	OK NG <input type="checkbox"/> <input type="checkbox"/>
5.	Moving parts	1.Check movable parts of handsets like-IFC cover/Earphone jack cover/SIM door /Battery connector	1.All parts operation should be OK	OK NG <input type="checkbox"/> <input type="checkbox"/>
6.	Water logged condition	Check Physically water-logged signs in IFC/PBA/OCTA	LDI sticker should not be changed on set or PBA. Other should not be any sign of water logging	OK NG <input type="checkbox"/> <input type="checkbox"/>
7.	Damage / Broken	1.Check any crack on PBA/OCTA 3.Check any crack/damage on body parts	1.There should not be any crack/damage on LCD/OCTA/PBA or any\ aesthetics parts	OK NG <input type="checkbox"/> <input type="checkbox"/>
8.	Accessories checking	1.Check working & originality of accessories with handset	Check as per guidelines given	OK NG <input type="checkbox"/> <input type="checkbox"/>
9.	Charging	If the phone is totally death, Charge the Battery for minimum 10 mins.	If charging, charge full and perform the test	OK NG <input type="checkbox"/>

Customer Information Slip

Customer Name:Date:.....
 Address:
 Contact Number:Pattern lock/Pin lock:.....
 Model No: IMEI No:
 Accessories list:
 Issue Description:
 Quick Test and Functional test done by (Name, Signature and contact no):